Grid Solutions

D400 End-of-Manufacturing Notice

Excerpt from GE Publication Number: GER-4919

Issued: 20th September 2021

Revision Dates:

27th May 2022 (Excerpt from End-of-Manufacturing Notice GER-4927)

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Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On September 20th, 2021, GE Grid Solutions announced the discontinuation of the manufacture and sale of the D400 Portfolio with a last-time buy window subject to availability.

On 27th May 2022, GE announced that the order book was closed for D400 Systems and D400 Update Kits with CPUs. Additionally, the description of the D400 Spare Parts was revised, and customers are advised to contact GE for availability prior to 31st August 2022 as shown below.

This notice does not apply to any other model not explicitly listed.

Last-Time Buy Window

Please plan the purchase of any additional or spare devices. **Orders will be fulfilled based upon availability** and products typically ship within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
D400 Portfolio D400 Systems D400 Upgrade Kits with CPUs Order code: D400-UGK-160-x-xxx-x-xxx-xxx-xx D400 Spare Parts Order codes: D400-DE-Upgrade Dual Ethernet Kit D400-KIT-REDSSP-* Redundancy Kit D400-SP-S-A Power Supply 100-240 VAC (47-63 Hz), 100-300 VDC (10%) (520-0217LF) D400-SP-S-B Power Supply 20-55 VDC (520-0216LF) D400-SP-C-1 RS-232 IO Assy (520-0207LF)	Order book closed Contact GE for availability prior to 31st August 2022	G100 or G500
D400-SP-C-2 RS-485 Assy (520-0208LF) D400-SP-C-3 Glass Fiber Optic IO Assy (520-0209LF) D400-SP-C-4 Plastic Fiber Optic IO Assy (520-0210LF) D400-SP-E-1 Ethernet 4 port 10/100 MB TP Switch (520-0213LF) D400-SP-E-2 Ethernet Fiber Optic (Hot Standby) 2 Port 10/100 Base-SX (520-0214LF) D400-SP-E-4 Ethernet Redundant 10/100 MB TP (520-0218LF) D400-SP-E-5 100Base-FX Hot Standby Ethernet (520-0215LF) D400-SP-I-A IRIG-B Input Card (520-0211LF) D400-SP-I-B IRIG-B Distribution Card (520-0212LF) D400-SP-K-A USB KVM & Audio (520-0206LF)		
All others	Order book closed	

GE Grid Solutions 1

Visit our website at http://www.gegridsolutions.com/multilin/selector/ for more information about alternative products.

Support

GE's warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order dates elapse, a repair service follows for products no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

For Additional Information

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via: http://www.gegridsolutions.com/contact.htm?loc=3 or http://www.gegridsolutions.com/multilin

2 GE Grid Solutions